To Our Community:
COVID-19, the new coronavirus, has affected the lives of all of us. During this unprecedented time, Hartford HealthCare is doing everything possible to protect the people and communities we serve.

Our 30,000 colleagues have one goal: to be ready and prepared for whatever is ahead. We know you have questions and concerns, and we are investing expertise and resources to make sure you have the information you need when you need to know it.

Hotline
860.972.8100 or toll-free 833.621.0600
Hartford HealthCare provides an around-the-clock hotline where callers may speak with HHC clinical experts for answers to questions. Feel free to reach out to them at (860.972.8100) with your questions, and we will provide the answers we have, using the latest information. Thousands have done so already.

Website
HartfordHealthCare.org or in Spanish espanol.hartfordhealthcare.org
Learn more about the virus, what Hartford HealthCare is doing to keep people safe, and get online resources from leading national and worldwide experts. A map and dashboard show total global cases and where they are. All this information is also online at our Spanish website.

Text Message
Text COVID19 to 31996  Message and data rates may apply. You can always text STOP to cancel.
Get real-time text alerts from Hartford HealthCare about the latest developments.

Our Hospitals
Safety for those in our care
To protect the most vulnerable, we are limiting visitor access to our hospitals and other care settings. You can learn about this at our website, click the orange COVID-19 bar at the top of any webpage, and read the “Visitor Restrictions” information, which is consistently updated.

More Ways to Keep You Safe and Healthy
More convenience and safety for you
We are putting new measures in place to make it easier and safer for you to stay healthy.
Among these:
A drive-through testing program, allowing patients to remain in their vehicles while getting quickly tested for the virus.
And, an additional telemedicine offering, so people can “visit” a doctor by their phone or digital device, in the comfort of their home. Look for more information on our website.

Safety
More ways to keep you safe and healthy
We are postponing and canceling community events to limit the potential spread of the virus within our community. We are working with federal, state and local leaders to make sure we are providing the most up-to-date information and exceeding safety protocols.

From our senior living facilities to our seven hospitals and programs and across 400 locations, Hartford HealthCare colleagues are responding with appropriate urgency and empathy.

We don’t expect the COVID-19 crisis will be over soon. As the situation evolves, you can count on Hartford HealthCare to do the right thing — countering panic through preparation, and uncertainty with safety. We recognize the extraordinary efforts of our colleagues and other caregivers across our state and nation during this challenging time.

Thank you, and stay well.